## King County NARPM Vendor/Member Agreement

Date:				
Business Name ("Vendor"):				
Vendor's Mailing Address:				
Company Contact:		Tit	Title:	
Phone: Fa	_ Fax:		Cell Phone:	
Email:		_Web Address:		
Alternate Contact:		Phor	ne:	
Services/ Supplies Offered:				
Special advantages your company	offers	:		
Federal Tax ID Number:	er:Business License #			
tate Contractor #Length of time in businessyrs				
<ol> <li>Vendor is available to provide the f</li> <li>Accounting</li> <li>Advertising</li> <li>Air Conditioners</li> <li>Air Purifiers</li> <li>Appliances - Leasing</li> <li>Appliance - Removal</li> <li>Appliances - Repair</li> <li>Asbestos Abatement</li> <li>Asphalt</li> <li>Attorney</li> <li>Backflow Testing</li> <li>Blind - Cleaning</li> <li>Blind - Cleaning</li> <li>Blind - Installation/Repair</li> <li>Blood Bourne Pathogen Cleanup</li> <li>Carpet - Cleaning</li> <li>Carpet - Installation/Repair</li> <li>Chimney Cleaning/Servicing</li> <li>Cleaning - Housecleaning</li> <li>Collection Services</li> <li>Concrete</li> <li>Concrete</li> <li>Contractors - General</li> <li>Credit Reporting Agency</li> <li>Drapes - Installation/Repair</li> <li>Electrician</li> <li>Environmental Testing</li> <li>Eviction Services</li> </ol>		services (please check all FencesFire Damage RestorationFire ExtinguishersFurnace RepairsGarage Door - RepairGeotechnical ConsultantGlass ReplacementGutter - CleaningGutter / Downspout -Installation/RepairHome InspectionsHaulingInsuranceLand Development PlanningLandscapersLeak DetectionLocksmithMailboxMasonryMeth - Lab DecontaminationOil HeatingParking Lot StripingPavingPest ControlPhone Repair		Photography Plumbing Pool/Spa Maintenance Porcelain & Fiberglass Refinishing/Repair Pressure Washing/Roof Cleaning Printer Real Estate Agencies Roof - Cleaning Roof - Installation/Repair Security Systems Septic Services Sign Installation Sign Sales Sprinkler System Repair Tenant Screening Services Tile Setting/Repair Towing Tree Services Vent Cleaning Systems Vinyl Floors Water Damage Window & Glass Wood Floors Other Other

- 2. Vendor is available to provide services in the following areas (please check all that apply):
  - Whatcom CountyNotes or Comments:
  - General Skagit County
  - Snohomish County
  - King County
  - Pierce County
  - Thurston County

3. King County NARPM Proprietary Members ("Agent") and Vendor agrees to the following Policies and Procedures when engaged in a working relationship:

- Agent has a philosophy of integrity, honesty and a commitment to excellent service for Agent's owners and tenants. This agreement applies to Vendor, Vendor's employees, and Vendor's subcontractors. Agent is the agent for the "Owner" of the property for which we request the Vendor's services. (This includes Property Owners of single-family homes and multiplex units, Homeowner Associations, or Condominium Associations.) The "Owner" of the property is responsible for both hiring and payment of Vendor's services.
- 2) Vendor shall provide a Business Tax ID Number and copies of Business Licenses and Bonding Insurance. When applicable, Vendor must maintain Workers Compensation Insurance at all times and provide Agent with a copy of the insurance policy.
- 3) Vendor shall make best efforts to contact tenants within 24 hours after receiving a work order from Agent. When contact is made, Vendor shall arrange for an appointment to make a repair.
- 4) Please perform work orders in a timely and efficient manner. If you are going to be late or need to reschedule an appointment please notify the tenant. Washington State Landlord-Tenant Act requires a minimum of forty-eight hour written notice to enter the premises, except in cases of an emergency or abandonment, or unless tenant authorizes otherwise. It is a violation of the law to enter the property without notifying the tenant in advance.
- 5) If keys have been provided to you they must be returned promptly after your work orders are complete. Keys may not have complete address information on the tag but will have owner account numbers on them.
- 6) Putting a door hanger on while in the property is optional.
- 7) If you need to turn off power or water, please notify all tenants that you may affect.
- 8) Please only do authorized repairs. If, while at the property, any additional repairs are needed, contact the property manager for approval before doing the work.
- 9) If you notice any "preventative maintenance" needs while you are at the property, please inform Property Manager as soon as possible. For example, inadequate lighting, water leaks, slippery surfaces, loose hand rails, steps, or railings, damaged or clogged gutters or downspouts, dripping faucets or leaking toilets, and faulty smoke alarms.
- 10) Please report any unusual items to the Property Manager as soon as possible, such as pet odors, pet damage, damage to the property caused by the tenant, or dangerous conditions.
- 11) If an appliance has a leased sticker on it, please do not work on it or replace it. Contact the Property Manager at once. You may bill for a service charge.
- 12) Resident's telephones should not be used without their permission. Long distance calls may not be made unless they can be put on your credit card.
- 13) Please leave your business card to inform the tenants that you were in their residence. Leave a note giving the status of the repair. If the repair is not done, explain when it will be completed. Report same information to agent. (Property Manager) A job not completed often results in increased cost to the property owner in addition to the ill will on the part of the tenant.

- 14) Please clean up before leaving the property. Remove all scrap materials. Be conscious of tracking mud, dirt or grease on carpets or floors, and do not leave marks on the walls. If tenant's belongings need to be moved, please return them to their proper place. Do not use tenant's belongings or tools to complete the work without their permission.
- 15) Please make sure any windows or doors you open are appropriately locked and secured and lights are turned off. If vacant, leave heat thermostats at 55 60 degrees. Pets should be left either in or outside the premises as you found them.
- 16) If the property has a key box, replace the key in the box after locking the door and twist the combination dial to lock the box.

I/We understand that Affiliate membership in the King County Chapter of the National Association of Residential Property Managers (NARPM) is limited to those professionals who provide a service to the property management industry and does not qualify the Affiliate member as a "National Vendor Affiliate". I/We understand that Affiliate membership does not constitute and endorsement of the Affiliate's products or services. NARPM and the King County Chapter make no representation or warrantees regarding the quality of products or service of Affiliate members. I/We agree to hold NARPM and the King County Chapter free and harmless of any liability for wrongful or negligent acts or omissions of the Applicant or of the Applicants agents or employees. I/We agree further to abide by NARPM's code of ethics, governing laws, rules and regulations, and principles. I/We understand that my application must be accepted and approved by the chapters executive board and I agree to abide by their decision. Affiliate members cannot use the NARPM log. I affirm the information contained herein is true and accurate.

By signing and dating below Vendor hereby acknowledges your understanding and willingness to cooperate with the above guidelines.

Vendor's Signature

Date

- □ Copy of Business License attached
- □ Copy of Bonding &/or Liability Insurance attached
- **Copy of State Contractor License**
- **EPA Lead Certified Firm Certificate (ifapplicable)**
- □ References attached (Letter from King County Member Company or 2 names and numbers of local property management firms you have worked with within the last 6 months).
- **Solution** \$895.00 Membership & Lunch Fee (payable to King County NARPM)

All applications must be submitted in full. Incomplete applications will be returned without board review.

## MAIL THIS COMPLETED APPLICATION TO:

K. C. NARPM c/o SERVPRO of Edmonds ATTN: Courtney Olson 19327 21st Ave W, Lynnwood, WA 98036 425-774-1148 Office 425-280-6727 Cell 425-361-1074 Fax